Figure 1



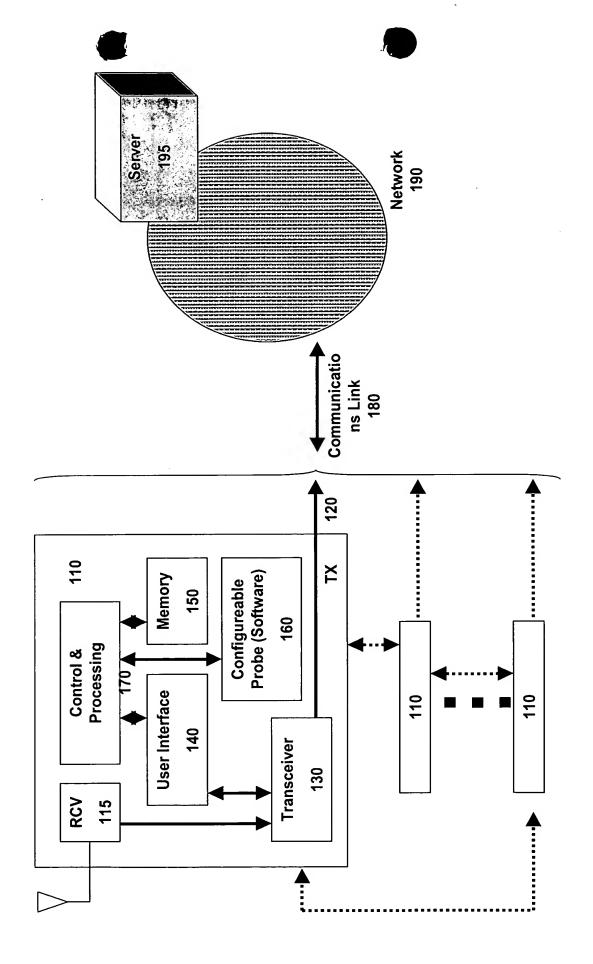


Figure 2

200

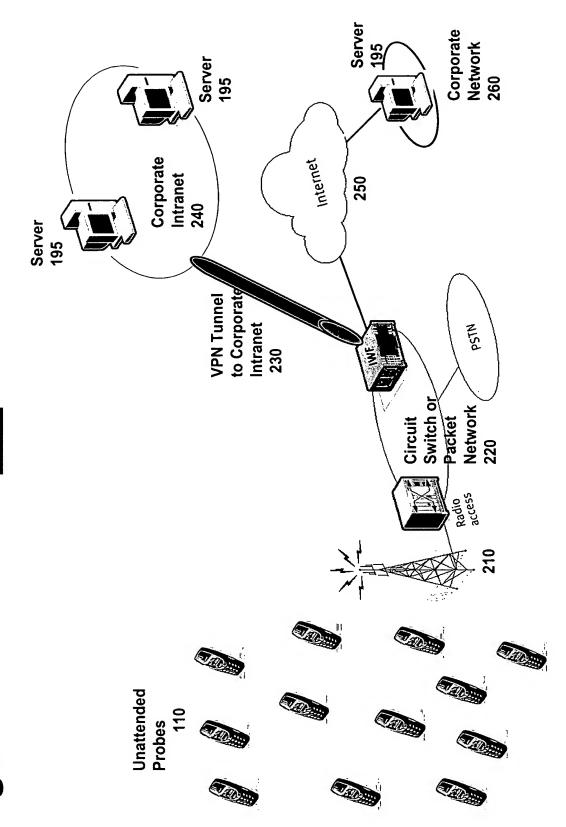


Figure 3

<u>300</u>

Monitor communication device transactions in accordance with a functional definition of probe software

310

Capture transactions in accordance with the probe functional definition

320

Measure one or more characteristics of the transactions in accordance with probe functional definition to generate user interaction data

330

Figure 4

400

